

Privacy Policy

Privacy Notice

Update Ltd (hereinafter «The Company») sees confidentiality and our clients data privacy as our primary concern. We keep and process the information from our clients using computers which are fully protected with the most up-to-date safety systems.

We will neither sell, nor rent your personal information out to the third parties for any purposes without your consent, as it is stated in the Terms of Service Agreement. Your personal data will be used solely in accordance with the privacy Notice and in accordance with the provisions of the Terms of Service Agreement.

Personal data obtained from a client may include:

Personal data which a Client provides in applications, questionnaires and forms to open an account: his/her full name; permanent address, citizenship, date of birth, passport details, e-mail and personal mobile number; Documents provided by a Client as a proof of money transfer: transfer orders, bank statements, copies of a credit card, etc.

Privacy practice

The Company can use Clients' personal data:

- as a proof of identity;
- to process Clients' operations;
- to inform a Client on the expansion of the range of products and services, provided by the Company;
- to provide other services.

Third parties

The Company has the right to provide Clients' personal data to the third parties, namely affiliated companies, banks, auditors, agents of the Company, including paying agents, and others (hereinafter – Third parties) solely to fulfill the terms and conditions of the Terms of Service Agreement . The Company guarantees that the Third Parties will adhere to this Notice and take appropriate measures to maintain the confidentiality of Clients' personal data. The Company has a right to provide the Third Parties (other than trustees) with confidential information on Clients' personal data in case of the official request issued by an authorized body.

The right for complaint

The Client has the right to file the complaint to the regulative authorities in case if considers that his/her rights accordingly with this Notice were violated by the Company.



According to: EU General Data Protection Regulation

Consent for personal data use

Registering an account within the Company and/or usage of any services provided by the Company, the Client agrees with the use and processing of his/her personal data in accordance with the provisions of the Terms of Service Agreement and the Privacy Notice, during the whole period of validity of this Consent.

This Consent is valid during the whole period of validity of the Terms of Service Agreement between the Company and the Client and one year after termination of the Terms of Service Agreement, or until withdrawal of the Consent by the Client (which comes earlier).

Please, agree/ disagree with the aforementioned processing of your personal data by checking/unchecking of the opt-in box below: I agree;

The Client agrees that Cookies can be used on certain pages of the Company's website in order to provide all Clients with quicker and more convenient access. If the Client objects to the use of Cookies, the majority of modern web browsers have the option which can decline Cookies providing full access to the Company's website.

Here at Update Ltd we take your privacy seriously and will only use your personal information to administer your account and to provide the products and services you have requested from us.

However, from time to time we would like to contact you with details of other services/competitions we provide. If you consent to us contacting you for this purpose please tick to say how you would like us to contact you: Post Email Telephone Text message Automated call

We would also like to pass your details onto other well defined category of companies which are our partners, so that they can contact you by post with details of offers/services/competitions that they provide. If you consent to us passing on your details for that purpose please tick to confirm: I agree; The Client is duly informed, that he/she can withdraw this Consent at any time by sending clearly explicit notification on Consent's withdrawal to the support.en@dowmarkets.com. In this case the Consent is deemed withdrawn immediately upon receiving of the Client's notification by the Company. The Client understands and agrees with this right for withdrawal of the Consent: I agree;

The Client is duly informed on his right to file the complaint to the regulative authorities in case if considers that his/her rights accordingly with this Consent were violated by the Company: I'm informed